



Hospital Cash Card

Underwritten by



WHO IS PACIFIC CROSS?



Non-Life Insurance Market Specialist

Ranked Top 4 out of 55 Non-Life Insurance companies according to Premiums Earned and Top 6 in Net Premium Written in 2022



Corporate Performance

Wrote over **PHP2.2 Billion** of Net Premium, Reached **PHP4.8 Billion** in Assets, **PHP2.8 Billion** in Net Worth



Extensive Business Channels

Direct Account Executives, Exclusive Agencies, Incubator Channel, Independent Advisors & Agencies, Licensed Brokers Nationwide

PACIFIC CROSS PHILIPPINES



VISION

To be our client's recommended medical & travel insurance provider.



MISSION

To help our clients protect their health and financial well-being by providing value-for-money medical and travel insurance products.

SISTER COMPANIES



Hong Kong

International Administrators, Ltd.

Thailand

Pacific Cross Health Insurance PCL

Vietnam

Pacific Cross Vietnam

Indonesia

International Services Pacific Cross

SELECT PREPAID PLANS

- Budget-friendly medical insurance
- Allows selection of plans to purchase



SELECT PREPAID | PLANS



ignite
Hospital Cash
Select Assist

Affordable
In-Patient Medical
coverage
for emergency
conditions

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PACIFIC CROSS
MULTIPLANS



ignite
Hospital Cash
Select ER

Affordable
Emergency
Treatment for as
low as
₱499/year

Underwritten by
PACIFIC CROSS
MULTIPLANS



ignite
Hospital Cash
MedSecure

Coverage for
post-hospitalization
prescribed
medications.

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MULTIPLANS

SELECT PREPAID | SELECT ER

Select ER Medical Insurance			
Plan Option	PLAN A	PLAN B	PLAN C
MBL	PHP5,000	PHP10,000	PHP20,000
Premium	PHP499	PHP849	PHP1,199

Coverage for single occurrence of an emergency medical condition within period of insurance availed through:

- Reimbursement or Direct Settlement of actual medical cost incurred in Emergency Room
- Lump Sum cash assistance for the Emergency In-patient Treatment regardless of the incurred medical cost

Issue age: 15 days to 65 years old

Waiting Period: 7 days after successful registration

ignite
Hospital Cash
Select ER

Affordable
Emergency
Treatment for as
low as
₱499/year

Underwritten by
PACIFIC CROSS

SELECT PREPAID | SELECT ASSIST

Select Assist Medical Insurance

Plan Option	PLAN A	PLAN B	PLAN C
MBL	PHP10,000	PHP20,000	PHP30,000
Premium	PHP1,499	PHP2,699	PHP3,899

Coverage for the in-patient medical treatment cost for an eligible emergency condition

Issue Age: 15 days to 65 years old

Waiting Period: 7 days after successful registration

ignite
Hospital Cash
Select Assist

Affordable
In-Patient Medical
coverage
for emergency
conditions

Underwritten by
PACIFIC CROSS

SELECT PREPAID | SELECT MEDSECURE

Select MedSecure Medical Insurance			
Plan Option	PLAN A	PLAN B	PLAN C
MBL	PHP2,000	PHP2,500	PHP5,000
Premium	PHP549	PHP649	PHP950

One time reimbursement of actual amount of:

- Prescribed take-home medications
- Vitamins
- Supplements

For necessary follow-up care during 90 days immediately after a single period of confinement/hospitalization

Issue Age: 15 days to 60 years old

Waiting Period: 15 days after successful registration

ignite
Hospital Cash
MedSecure

Coverage for post-hospitalization prescribed medications.

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PHILIPPINES

SELECT PREPAID | PROVISIONS

Once a claim is approved, the policy is **considered as terminated**.

Coverage will remain active if a claim is denied.

Official Receipts & acceptable proof of payment must be **collated for one-time submission**.

Only 1 plan option can be purchased during period of insurance, however, all 5 prepaid plans can be purchased at the same time.

The **Waiting Period** specified for each plan must pass before any claim is submitted.

For Select ER & Select Assist:

Client can purchase a new prepaid plan 60 days after their policy was terminated due to an approved claim.

Person to be insured must be within the **Issue Age** specified in the plan upon purchase and registration.

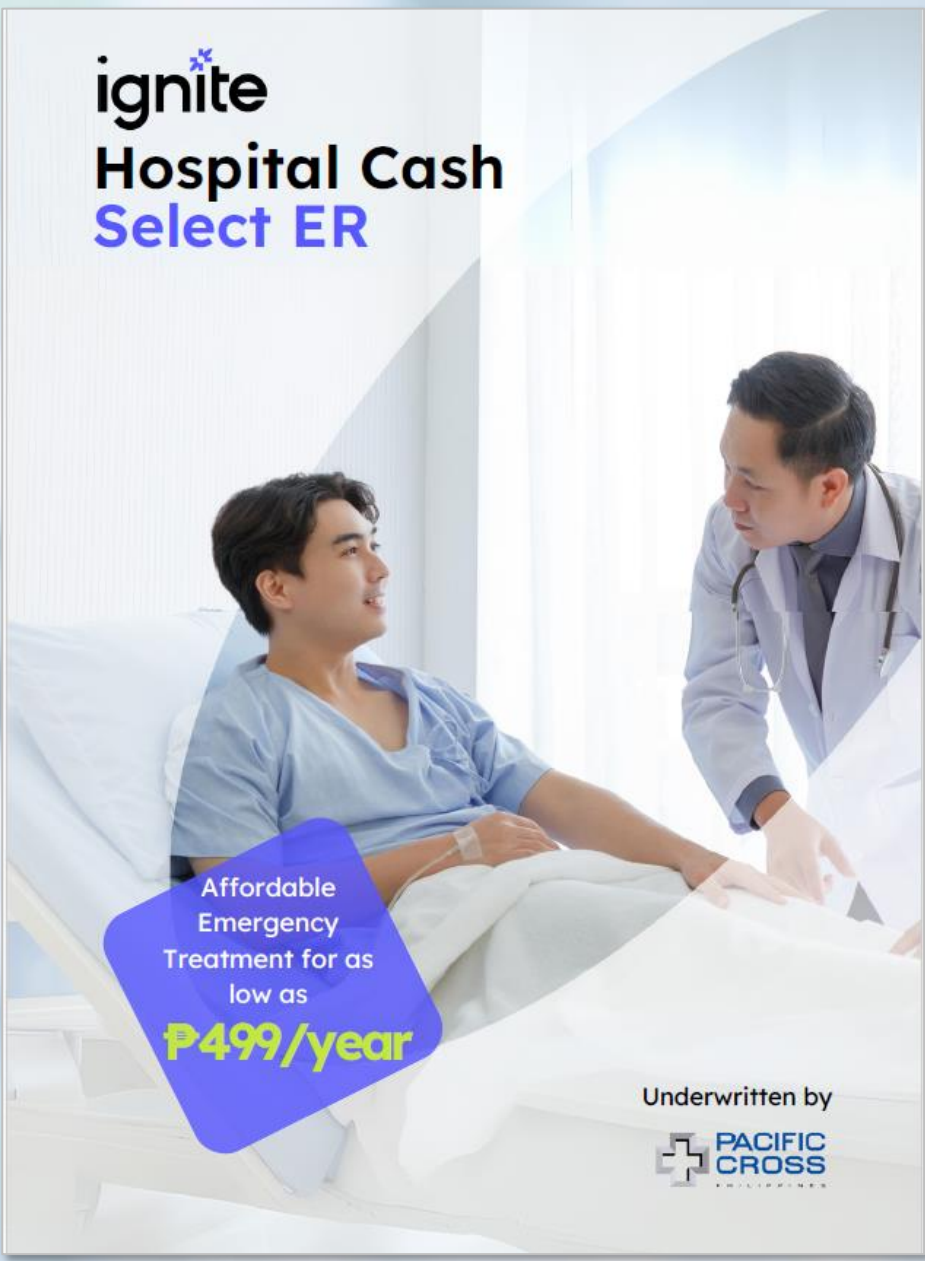
SELECT PREPAID | SUMMARY



ignite
Hospital Cash
Select Assist

Affordable
In-Patient Medical
coverage
for emergency
conditions

Underwritten by
PACIFIC CROSS
MULTIPLANS



ignite
Hospital Cash
Select ER

Affordable
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Underwritten by
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MULTIPLANS



ignite
Hospital Cash
MedSecure

Coverage for
post-hospitalization
prescribed
medications.

Underwritten by
PACIFIC CROSS
MULTIPLANS

ACCREDITED NETWORK & AVAILMENT PROCESS

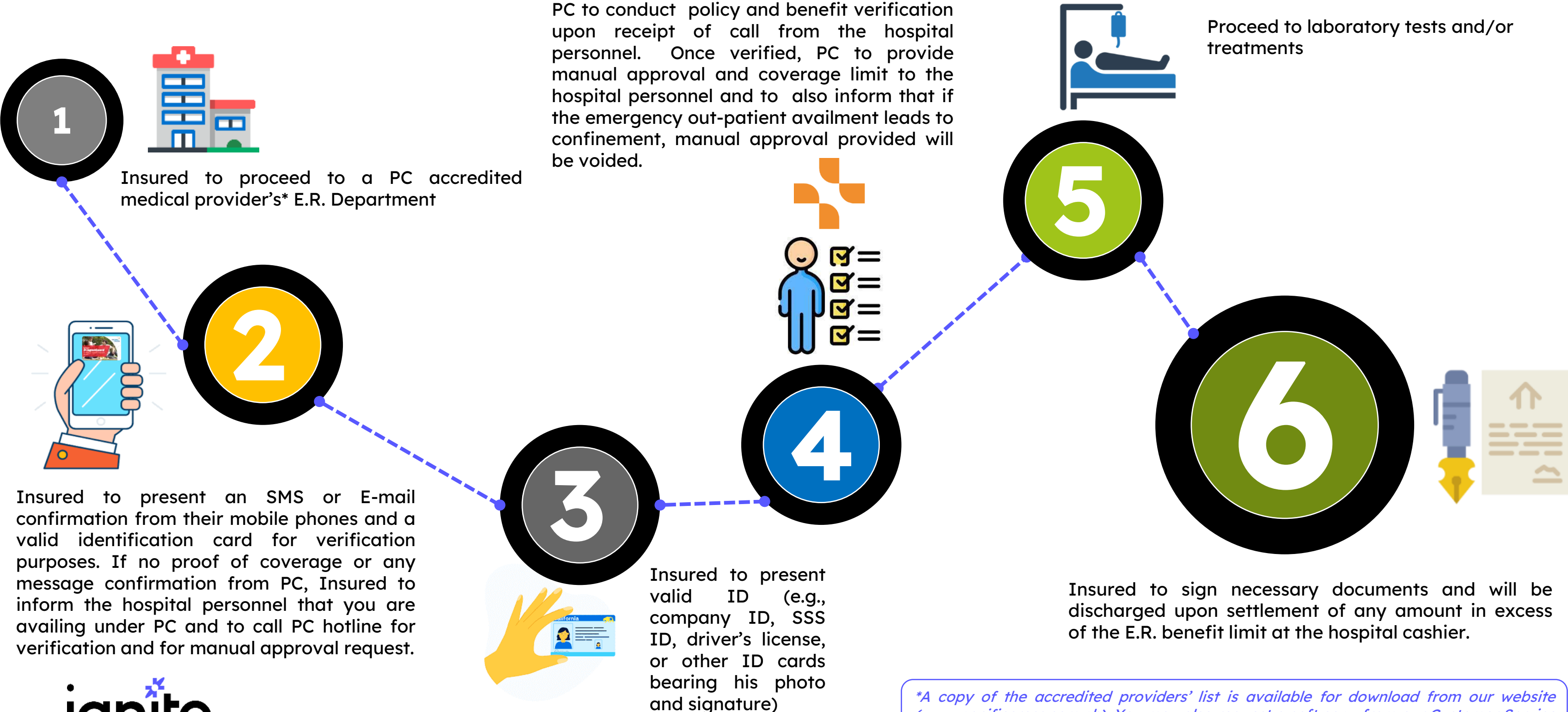
- No cash outlay Emergency Room
- ER IP & OP via reimbursement
- Claims form

Accredited Network Updates

- Continuous growth and expansion of PCPH accredited network -

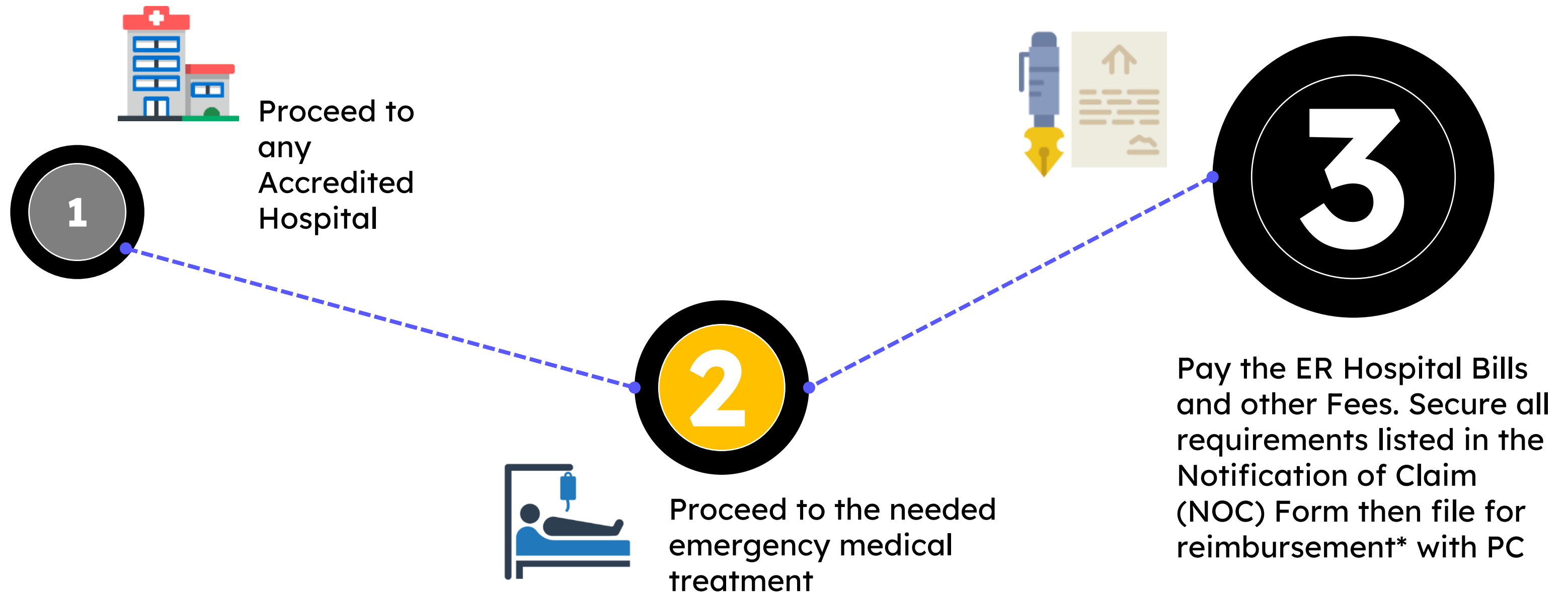
PROVIDERS	NUMBER			AAGR*
	2021	2022	2023	
Hospitals	347	376	400	6%
Clinics	530	630	727	16%
Doctor Network	18,911	21,471	27,568	19%
Doctors / Specialists	11,369	12,435	15,210	9%

No-Cash-Outlay Emergency Room Treatment (Select ER)



**A copy of the accredited providers' list is available for download from our website (www.pacificcross.com.ph). You may also request a soft copy from our Customer Service Department. Please e-mail client_services@pacificcross.com.ph.*

Reimbursement Emergency In-Patient and Out-Patient Treatment



IMPORTANT NOTE:

- FOR EMERGENCY OUT-PATIENT TREATMENT: The benefit is reimbursement of actual medical costs incurred in the emergency room.
- FOR EMERGENCY IN-PATIENT TREATMENT: The benefit is lump-sum cash assistance for emergency inpatient treatment, regardless of the incurred medical costs.

Notification of Claims (NOC) Form

PACIFIC CROSS PHILIPPINES

NOTIFICATION OF CLAIM - MEDICAL PREPAID PLANS

Select DengueGuard Select MedSecure Select Assist
 Select ER (Out-Patient In-Patient) Others _____

A. PATIENT'S INFORMATION

Patient's Name: _____
Address: _____
Tel. No.: _____ Mobile No.: _____ E-mail Address: _____
Patient's Date of Birth (dd/mm/yy): _____ Age: _____ Gender: Male Female
If claiming under group account, Company/Employer's Name: _____
Describe the illness, injury, or symptom leading to consultation with your doctor: _____

B. AUTHORITY, RELEASE, and DECLARATION STATEMENTS

Release & Subrogation: Any payment made by Pacific Cross or any payment received by me shall constitute as full, final, and complete settlement of this claim. I further agree that the Company is subrogated to my rights of recovery on all claims and rights of action to the extent of the payments made and/or on account of the losses incurred or which may be incurred by the Company against any person, corporation or entity in connection with this claim. I further agree to authorize the Company to commence all legal actions and proceedings necessary to enforce my claim or recovery thereof with any undertaking to extend my cooperation or assistance whenever necessary.

Non-Waiver Clause For Express Claims: It is understood that the examination/evaluation of the above claim and payment thereof is purely based on the Company's liability and gesture of promptly and religiously paying the said claim but subject to the condition that any and all future claims arising out of the same condition on the fast-tracked claims should be subject to the Terms and Conditions of the Policy (i.e., limits of the liability, general exclusion, pre-existing conditions, concealed conditions) and the Company, therefore reserves the right to require the insured to submit documentary proofs in connection thereof.

It is furthermore understood that any payment of a fast-tracked claim shall not be construed as a waiver by the COMPANY to determine the compensability or non-compensability of subsequent/future claims covering the same condition for the fast-tracked claims paid.

Fraud Warning: It is understood that Section 251 of the Insurance Code, as amended, imposes a fine not exceeding twice the amount claimed and/or imprisonment of two (2) years, or both, at the discretion of the court, to any person who presents or causes to be presented any fraudulent claim for the payment of a loss under a contract of insurance, and who fraudulently prepares, makes or subscribes any writing with intent to present or use the same, or to allow it to be presented in support of any claim.

Data Privacy Consent: I understand that Pacific Cross collects and uses my personal data to service and administer my insurance policy, to provide appropriate and timely Medical Services, and for the purposes provided in the Pacific Cross Privacy Statement [available at www.pacificcross.com.ph]. By signing this form, I acknowledge that I have read and agree to the terms of the Privacy Statement, and understand that my data may be collected, shared, disclosed, transferred, used or otherwise processed by Pacific Cross in accordance with the Data Privacy Act of 2012, its implementing rules and regulations, and the Privacy Statement. Nothing in this form is intended to revoke or supersede any prior consent that I have given to Pacific Cross in respect of the processing activities involving my personal data.

Declaration: I declare that all particulars stated on all pages of this form are complete and true, whether written by me or by anyone else on my behalf.

Signature over Printed Name of Patient or of Principal Insured (if Patient is a Minor) or the Beneficiary (if the Patient/Principal Insured is incapacitated by illness)

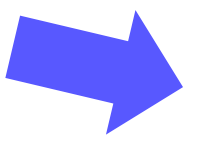
Date

Have Fun! You

REMINDER: All Sections must be completely filled out.

NOTIFICATION OF CLAIM - MEDICAL PREPAID PLANS

Select DengueGuard Select MedSecure Select Assist
 Select ER (Out-Patient In-Patient) Others _____

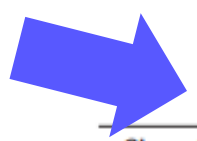


A. PATIENT'S INFORMATION

Patient's Name: _____
Address: _____
Tel. No.: _____ Mobile No.: _____ E-mail Address: _____
Patient's Date of Birth (dd/mm/yy): _____ Age: _____ Gender: Male Female
If claiming under group account, Company/Employer's Name: _____
Describe the illness, injury, or symptom leading to consultation with your doctor: _____

Signature over Printed Name of Patient or of Principal Insured (if Patient is a Minor) or the Beneficiary (if the Patient/Principal Insured is incapacitated by illness)

Date



Note: For accidental death claims, or for medical claims leading to death, the signatory of this form should be the Claimant's Beneficiary.

Notification of Claims (NOC) Form

TO BE COMPLETED BY THE MAIN ATTENDING PHYSICIAN/SURGEON ONLY

NOTIFICATION OF IN-PATIENT CLAIM

1. Admitted FROM: _____ TO: _____

2. Complete diagnosis/es of medical condition(s): _____ Month and year when symptoms first appeared: _____
 a. _____
 b. _____
 c. _____
 d. _____

3. Reason for admission: _____

4. When did the patient first consult you on his/her condition? _____

5. If it is a complication, when did the symptoms of its cause start? _____

6. Did the patient's condition require surgery? Yes No
 If yes, please state: Name of surgical procedure involved: _____
 Number of in-patient to bedside visits (visit/days): _____

7. Is the condition accident-related? Yes No
 If yes: When did the accident happen? _____ At around what time? _____
 What was the nature of the accident? _____

8. Indicate maintenance medication prior to first consult: _____

 Signature over Printed Name of the Main Attending Physician/Surgeon Physician's Address: _____
 Physician's Tel. No.: _____

NOTIFICATION OF OUT-PATIENT CLAIM

1. Complete diagnosis/es of medical condition(s): _____ Month and year when symptoms first appeared: _____
 a. _____
 b. _____
 c. _____
 d. _____

Name of surgical procedure involved: _____ Place where surgery was performed: _____

2. When did the patient first consult you on his/her condition? _____

3. Is the condition accident-related? Yes No
 If yes: When did the accident happen? _____ At around what time? _____
 What was the nature of the accident? _____

4. Is the illness or injury related to the patient's employment? Yes No
 If yes, state reason(s): _____

5. Is the illness or injury related to a previous confinement? Yes No
 If yes, please indicate confinement date: _____

6. Is the condition maternity related? Yes No
 If yes: Patient is pregnant for _____ weeks at consultation.

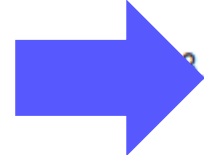
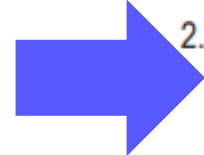
7. Indicate maintenance medication prior to first consult: _____

 Signature over Printed Name of the Main Attending Physician/Surgeon Physician's Address: _____
 Physician's Tel. No.: _____

REMINDER TO PATIENT:

Please refer to back portion (Claims Reimbursement Checklist) for other documents required in filing a claim.

Page 1 of 2



NOTIFICATION OF IN-PATIENT CLAIM

1. Admitted FROM: _____ TO: _____

2. Complete diagnosis/es of medical condition(s): _____ Month and year when symptoms first appeared: _____

NOTIFICATION OF OUT-PATIENT CLAIM

1. Complete diagnosis/es of medical condition(s): _____ Month and year when symptoms first appeared: _____
 a. _____
 b. _____
 c. _____
 d. _____

Name of surgical procedure involved: _____ Place where surgery was performed: _____

2. When did the patient first consult you on his/her condition? _____

3. Is the condition accident-related? Yes No
 If yes: When did the accident happen? _____ At around what time? _____
 What was the nature of the accident? _____

4. Is the illness or injury related to the patient's employment? Yes No
 If yes, state reason(s): _____

5. Is the illness or injury related to a previous confinement? Yes No
 If yes, please indicate confinement date: _____

6. Is the condition maternity related? Yes No
 If yes: Patient is pregnant for _____ weeks at consultation.

7. Indicate maintenance medication prior to first consult: _____

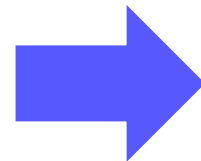
 Signature over Printed Name of the Main Attending Physician/Surgeon Physician's Address: _____
 Physician's Tel. No.: _____

REMINDER: To be completed by the main attending physician/surgeon only.

Notification of Claims (NOC) Form

Select ER Document Requirements

CLAIMS REQUIREMENTS CHECKLIST	
I. FOR DENGUEGUARD BASIC REQUIREMENTS: <ul style="list-style-type: none"><input type="checkbox"/> Duly-accomplished Notification of Claim (NOC) form<input type="checkbox"/> Medical Certification with diagnosis of confirmed dengue from any licensed medical facility where you had your consultation or treatment<input type="checkbox"/> (+) Dengue (Dengue NS-1 or Dengue Duo test/Immunoglobulin G and Immunoglobulin M) test result	EMERGENCY IN-PATIENT TREATMENT: BASIC REQUIREMENTS: <ul style="list-style-type: none"><input type="checkbox"/> Duly-accomplished Notification of Claim (NOC) form<input type="checkbox"/> Admitting Medical History<input type="checkbox"/> Discharge Summary Report or Clinical Abstract stating the final diagnosis and confinement date<input type="checkbox"/> Statement of Account reflecting room and board charges For injury as a result of an accident: <ul style="list-style-type: none"><input type="checkbox"/> Basic requirements for Select Emergency Out-Patient or Emergency In-Patient Claims<input type="checkbox"/> Copy of police report<input type="checkbox"/> Incident report
II. FOR MEDISECURE BASIC REQUIREMENTS: <ul style="list-style-type: none"><input type="checkbox"/> Duly-accomplished Notification of Claim (NOC) form<input type="checkbox"/> Discharge Summary Report with diagnosis and confinement period or Clinical Abstract with diagnosis and confinement period or Medical Certificate stating the diagnosis with confinement period and the corresponding Statement of Account with Room and Board charges<input type="checkbox"/> Discharge instruction with a list of prescribed take-home medicines<input type="checkbox"/> Drug prescription from the Attending Physician<input type="checkbox"/> Copy of Official Receipt for the purchased medicines For injury as a result of an accident: <ul style="list-style-type: none"><input type="checkbox"/> Basic requirements for MedSecure claims<input type="checkbox"/> Copy of police report<input type="checkbox"/> Incident report For Out-patient follow-up care consultation within 90 days immediately following the discharge from Hospital Confinement <ul style="list-style-type: none"><input type="checkbox"/> Medical Certificate Stating the consultation is related to the previous confinement with the diagnosis<input type="checkbox"/> Drug prescription from the attending physician	III. FOR SELECT ASSIST BASIC REQUIREMENTS: <ul style="list-style-type: none"><input type="checkbox"/> Duly-accomplished Notification of Claim (NOC) form<input type="checkbox"/> Admitting Medical History<input type="checkbox"/> Discharge Summary Report or Clinical Abstract stating the final diagnosis and confinement date<input type="checkbox"/> Statement of Account reflecting room and board charges For injury as a result of an accident: <ul style="list-style-type: none"><input type="checkbox"/> Basic requirements for Select Assist claims<input type="checkbox"/> Copy of police report<input type="checkbox"/> Incident report
III. FOR SELECT ER EMERGENCY OUT-PATIENT TREATMENT: BASIC REQUIREMENTS: <ul style="list-style-type: none"><input type="checkbox"/> Duly-accomplished Notification of Claim (NOC) form<input type="checkbox"/> Emergency Medical Certificate<input type="checkbox"/> Official Receipts<input type="checkbox"/> Statement of Account<input type="checkbox"/> Copy of laboratory and diagnostic test result/s, if any	DISCLAIMER: Kindly note that the submission of the above-mentioned documents does not guarantee approval of your claim. Your claim will be reviewed and evaluated based on available documents submitted and subject to the limits and the terms and conditions of your existing Agreement. Pacific Cross reserves the right to request for additional documents as deemed necessary.



III. FOR SELECT ER

EMERGENCY OUT-PATIENT TREATMENT:

BASIC REQUIREMENTS:

- Duly-accomplished Notification of Claim (NOC) form
- Emergency Medical Certificate
- Official Receipts
- Statement of Account
- Copy of laboratory and diagnostic test result/s, if any

EMERGENCY IN-PATIENT TREATMENT:

BASIC REQUIREMENTS:

- Duly-accomplished Notification of Claim (NOC) form
- Admitting Medical History
- Discharge Summary Report or Clinical Abstract stating the final diagnosis and confinement date
- Statement of Account reflecting room and board charges

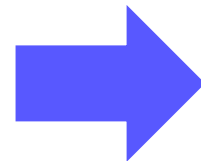
For injury as a result of an accident:

- Basic requirements for Select Emergency Out-Patient or Emergency In-Patient Claims
- Copy of police report
- Incident report

Notification of Claims (NOC) Form

Select Assist Document Requirements

CLAIMS REQUIREMENTS CHECKLIST	
I. FOR DENGUEGUARD BASIC REQUIREMENTS: <ul style="list-style-type: none"><input type="checkbox"/> Duly-accomplished Notification of Claim (NOC) form<input type="checkbox"/> Medical Certification with diagnosis of confirmed dengue from any licensed medical facility where you had your consultation or treatment<input type="checkbox"/> (+) Dengue (Dengue NS-1 or Dengue Duo test/Immunoglobulin G and Immunoglobulin M) tests result	EMERGENCY IN-PATIENT TREATMENT: BASIC REQUIREMENTS: <ul style="list-style-type: none"><input type="checkbox"/> Duly-accomplished Notification of Claim (NOC) form<input type="checkbox"/> Admitting Medical History<input type="checkbox"/> Discharge Summary Report or Clinical Abstract stating the final diagnosis and confinement date<input type="checkbox"/> Statement of Account reflecting room and board charges
II. FOR MEDISECURE BASIC REQUIREMENTS: <ul style="list-style-type: none"><input type="checkbox"/> Duly-accomplished Notification of Claim (NOC) form<input type="checkbox"/> Discharge Summary Report with diagnosis and confinement period or Clinical Abstract with diagnosis and confinement period or Medical Certificate stating the diagnosis with confinement period and the corresponding Statement of Account with Room and Board charges<input type="checkbox"/> Discharge Instruction with a list of prescribed take-home medicines<input type="checkbox"/> Drug prescription from the Attending Physician<input type="checkbox"/> Copy of Official Receipt for the purchased medicines	III. FOR SELECT ASSIST BASIC REQUIREMENTS: <ul style="list-style-type: none"><input type="checkbox"/> Duly-accomplished Notification of Claim (NOC) form<input type="checkbox"/> Admitting Medical History<input type="checkbox"/> Discharge Summary Report or Clinical Abstract stating the final diagnosis and confinement date<input type="checkbox"/> Statement of Account reflecting room and board charges
For injury as a result of an accident: <ul style="list-style-type: none"><input type="checkbox"/> Basic requirements for MedSecure claims<input type="checkbox"/> Copy of police report<input type="checkbox"/> Incident report	For injury as a result of an accident: <ul style="list-style-type: none"><input type="checkbox"/> Basic requirements for Select Assist claims<input type="checkbox"/> Copy of police report<input type="checkbox"/> Incident report
For Out-patient follow-up care consultation within 90 days immediately following the discharge from Hospital Confinement <ul style="list-style-type: none"><input type="checkbox"/> Medical Certificate Stating the consultation is related to the previous confinement with the diagnosis<input type="checkbox"/> Drug prescription from the attending physician<input type="checkbox"/> Copy of Official Receipt for the purchased medicines	DISCLAIMER: Kindly note that the submission of the above-mentioned documents does not guarantee approval of your claim. Your claim will be reviewed and evaluated based on available documents submitted and subject to the limits and the terms and conditions of your existing Agreement.
III. FOR SELECT ER EMERGENCY OUT-PATIENT TREATMENT: BASIC REQUIREMENTS: <ul style="list-style-type: none"><input type="checkbox"/> Duly-accomplished Notification of Claim (NOC) form<input type="checkbox"/> Emergency Medical Certificate<input type="checkbox"/> Official Receipts<input type="checkbox"/> Statement of Account<input type="checkbox"/> Copy of laboratory and diagnostic test result/s, if any	Disclaimer: Pacific Cross reserves the right to request for additional documents as deemed necessary.



IV. FOR SELECT ASSIST

BASIC REQUIREMENTS:

- Duly-accomplished Notification of Claim (NOC) form
- Admitting Medical History
- Discharge Summary Report or Clinical Abstract stating the final diagnosis and confinement date
- Statement of Account reflecting room and board charges

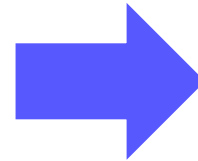
For injury as a result of an accident:

- Basic requirements for Select Assist claims
- Copy of police report
- Incident report

Notification of Claims (NOC) Form

Select MedSecure Document Requirements

CLAIMS REQUIREMENTS CHECKLIST	
I. FOR DENGUE/GUANO BASIC REQUIREMENTS: <ul style="list-style-type: none"><input type="checkbox"/> Duly-accomplished Notification of Claim (NOC) form<input type="checkbox"/> Medical Certificate with diagnosis of confirmed dengue from any licensed medical facility where you had your consultation or treatment<input type="checkbox"/> (+) Dengue (Dengue NS-1 or Dengue Duo test/Immunoglobulin G and Immunoglobulin M) tests result	EMERGENCY IN-PATIENT TREATMENT: BASIC REQUIREMENTS: <ul style="list-style-type: none"><input type="checkbox"/> Duly-accomplished Notification of Claim (NOC) form<input type="checkbox"/> Admitting Medical History<input type="checkbox"/> Discharge Summary Report or Clinical Abstract stating the final diagnosis and confinement date<input type="checkbox"/> Statement of Account reflecting room and board charges For injury as a result of an accident: <ul style="list-style-type: none"><input type="checkbox"/> Basic requirements for Select Emergency Out-Patient or Emergency In-Patient Claims<input type="checkbox"/> Copy of police report<input type="checkbox"/> Incident report
II. FOR MEDSECURE BASIC REQUIREMENTS: <ul style="list-style-type: none"><input type="checkbox"/> Duly-accomplished Notification of Claim (NOC) form<input type="checkbox"/> Discharge Summary Report with diagnosis and confinement period or Clinical Abstract with diagnosis and confinement period or Medical Certificate stating the diagnosis with confinement period and the corresponding Statement of Account with Room and Board charges<input type="checkbox"/> Discharge Instruction with a list of prescribed take-home medicines<input type="checkbox"/> Drug prescription from the Attending Physician<input type="checkbox"/> Copy of Official Receipt for the purchased medicines For injury as a result of an accident: <ul style="list-style-type: none"><input type="checkbox"/> Basic requirements for MedSecure claims<input type="checkbox"/> Copy of police report<input type="checkbox"/> Incident report For Out-patient follow-up care consultation within 90 days immediately following the discharge from Hospital Confinement <ul style="list-style-type: none"><input type="checkbox"/> Medical Certificate Stating the consultation is related to the previous confinement with the diagnosis<input type="checkbox"/> Drug prescription from the attending physician<input type="checkbox"/> Copy of Official Receipt for the purchased medicines	III. FOR SELECT ASSIST BASIC REQUIREMENTS: <ul style="list-style-type: none"><input type="checkbox"/> Duly-accomplished Notification of Claim (NOC) form<input type="checkbox"/> Admitting Medical History<input type="checkbox"/> Discharge Summary Report or Clinical Abstract stating the final diagnosis and confinement date<input type="checkbox"/> Statement of Account reflecting room and board charges For injury as a result of an accident: <ul style="list-style-type: none"><input type="checkbox"/> Basic requirements for Select Assist claims<input type="checkbox"/> Copy of police report<input type="checkbox"/> Incident report
III. FOR SELECT ER EMERGENCY OUT-PATIENT TREATMENT: BASIC REQUIREMENTS: <ul style="list-style-type: none"><input type="checkbox"/> Duly-accomplished Notification of Claim (NOC) form<input type="checkbox"/> Emergency Medical Certificate<input type="checkbox"/> Official Receipts<input type="checkbox"/> Statement of Account<input type="checkbox"/> Copy of laboratory and diagnostic test result/s, if any	DISCLAIMER: Kindly note that the submission of the above-mentioned documents does not guarantee approval of your claim. Your claim will be reviewed and evaluated based on available documents submitted and subject to the limits and the terms and conditions of your existing Agreement. Pacific Cross reserves the right to request for additional documents as deemed necessary.



II. FOR MEDSECURE

BASIC REQUIREMENTS:

- Duly-accomplished Notification of Claim (NOC) form
- Discharge Summary Report with diagnosis and confinement period or Clinical Abstract with diagnosis and confinement period or Medical Certificate stating the diagnosis with confinement period and the corresponding Statement of Account with Room and Board charges
- Discharge Instruction with a list of prescribed take-home medicines
- Drug prescription from the Attending Physician
- Copy of Official Receipt for the purchased medicines

For injury as a result of an accident:

- Basic requirements for MedSecure claims
- Copy of police report
- Incident report

For Out-patient follow-up care consultation within 90 days immediately following the discharge from Hospital Confinement

- Medical Certificate Stating the consultation is related to the previous confinement with the diagnosis
- Drug prescription from the attending physician
- Copy of Official Receipt for the purchased medicines

Your Social Media Tools



ignite

Hospital Cash
Select ER

- Defrays the out-patient or in-patient medical treatment cost for an eligible emergency condition occurring during the Period of Insurance.
- Coverage for single occurrence of an eligible emergency condition happening within the Period of Insurance.



ignite

Hospital Cash
MediSecure

- One-time reimbursement of actual amount of prescribed take-home medications, vitamins and supplements for the necessary follow-up care during 90 days immediately after a single period of hospitalization/confinement.
- Coverage of post-hospitalization medications is for the continuous treatment of a medical condition related to the covered Illness/Injury that required hospitalization/confinement. Hospitalization and/or Accident should occur within the Period of Insurance.



ignite

Hospital Cash
Select Assist

- Defrays the in-patient medical treatment cost for an eligible emergency condition occurring during the Period of Insurance.
- Coverage for single occurrence of an eligible emergency condition happening within the Period of Insurance and availed of through reimbursement of lump sum cash assistance for the Emergency In-Patient treatment regardless of the incurred medical cost.

Product Brochures with description and rates



Benefit highlights


- Defrays the in-patient medical treatment cost for an eligible emergency condition occurring during the Period of Insurance.
- Once the claim is approved, the limit is considered fully exhausted, and the Policy is automatically terminated.
- Effective Date is on the 7th day after successful registration.
- Coverage for single occurrence of an eligible emergency condition happening within the Period of Insurance and availed of through reimbursement of lump sum cash assistance for the Emergency In-Patient treatment regardless of the incurred medical cost.

The subject insured

- Issue Age at the time of Registration: **15 days - 65 years old**
- Waiting Period: **7 days**

Premiums

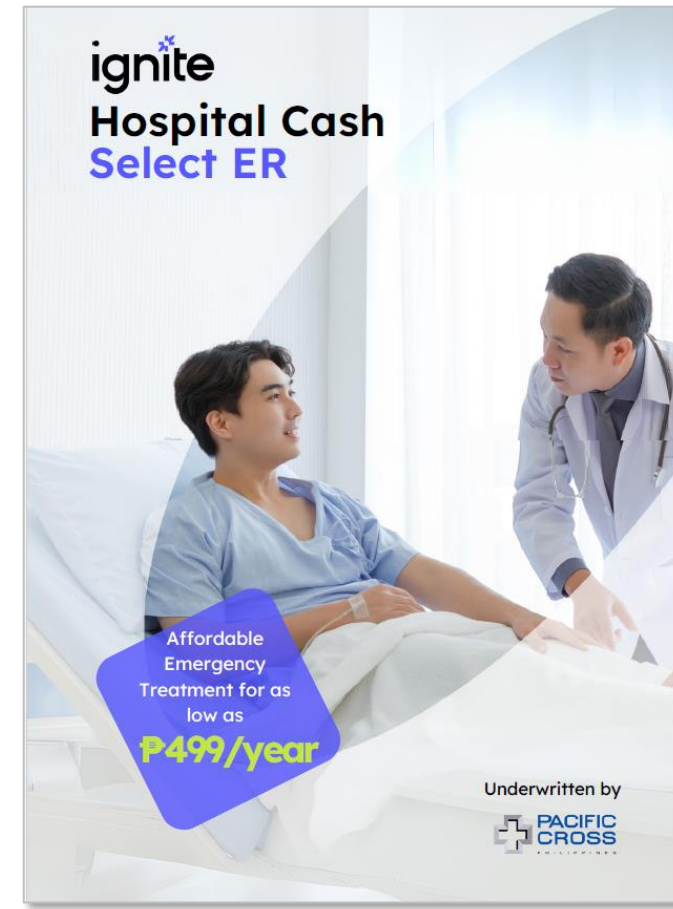
Select Assist	Maximum benefit	Premium
Plan A	P10,000	P1,499
Plan B	P20,000	P2,699
Plan C	P30,000	P3,899

Scan QR for payment 

Limitations

- The next Period of Insurance for this Prepaid Plan is allowable after a 60-day interval from the time the Policy is terminated due to an approved claim. This interval will not apply for a 1-year Period of Insurance (i.e., the Policy was not terminated ahead of the expiry date.).
- This Prepaid Plan does not cover claims related to confinement purely for diagnostic purposes, epidemic/pandemic, congenital, STD, AIDS/HIV, Pregnancy, autoimmune conditions, mental or nervous/anxiety disorder, degenerative brain disorder, suicide and accidents resulting from hazardous activity or substance abuse, professional sports and contact sports, among others.
- Only 1 Plan Option per Period of Insurance is allowed.

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Benefit highlights


- Defrays the out-patient or in-patient medical treatment cost for an eligible emergency condition occurring during the Period of Insurance. Once claim is approved, the limit is considered fully exhausted, and Policy is automatically terminated.
- Coverage for single occurrence of an eligible emergency condition happening within the Period of Insurance and availed of through either:
 - Reimbursement or direct settlement of actual medical cost incurred in the Emergency Room Department of an accredited Hospital or
 - Reimbursement of lump sum cash assistance for the Emergency In-Patient treatment regardless of the incurred medical cost.

The subject insured

- Issue Age at the time of Registration: **15 days - 65 years old**
- Waiting Period: **7 days**

Premiums

Select ER	Maximum benefit	Premium
Plan A	P5,000	P499
Plan B	P10,000	P849
Plan C	P20,000	P1,199

Scan QR for payment 

Limitations

- The next Period of Insurance for this Prepaid Plan is allowable after a 60-day interval from the time the Policy is terminated due to an approved claim. This interval will not apply for 1 year of Insurance.
- This Prepaid Plan does not cover claims related to confinement purely for diagnostic purposes, epidemic/pandemic, congenital, STD, AIDS/HIV, Pregnancy, autoimmune conditions, mental or nervous/anxiety disorder, degenerative brain disorder, suicide and accidents resulting from hazardous activity or substance abuse, professional sports and contact sports, among others.
- Only 1 Plan Option per Period of Insurance is allowed.

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Benefit highlights


- One-time reimbursement of actual amount of prescribed take-home medications, vitamins and supplements for the necessary follow-up care during 90 days immediately after a single period of hospitalization/confinement.
- Once claim is approved, the limit is considered fully exhausted, and Policy is automatically terminated.
- Effective Date is on the 15th day after successful registration.
- Coverage of post-hospitalization medications is for the continuous treatment of a medical condition related to the covered Illness/Injury that required hospitalization/confinement. Hospitalization and/or Accident should occur within the Period of Insurance.

The subject insured

- Issue Age at the time of Registration: **15 days - 60 years old**
- Waiting Period: **7 days**

Premiums

Select MedSecure	Maximum benefit	Premium
Plan A	P2,000	P549
Plan B	P2,500	P649
Plan C	P5,000	P950

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Limitations

- This Prepaid Plan does not cover claims related to confinement purely for diagnostic purposes, epidemic/pandemic, congenital, STD, AIDS/HIV, Pregnancy, autoimmune conditions, mental or nervous/anxiety disorder, degenerative brain disorder, suicide and accidents resulting from hazardous activity or substance abuse, professional sports and contact sports, among others.
- Only 1 Plan Option per Period of Insurance is allowed.

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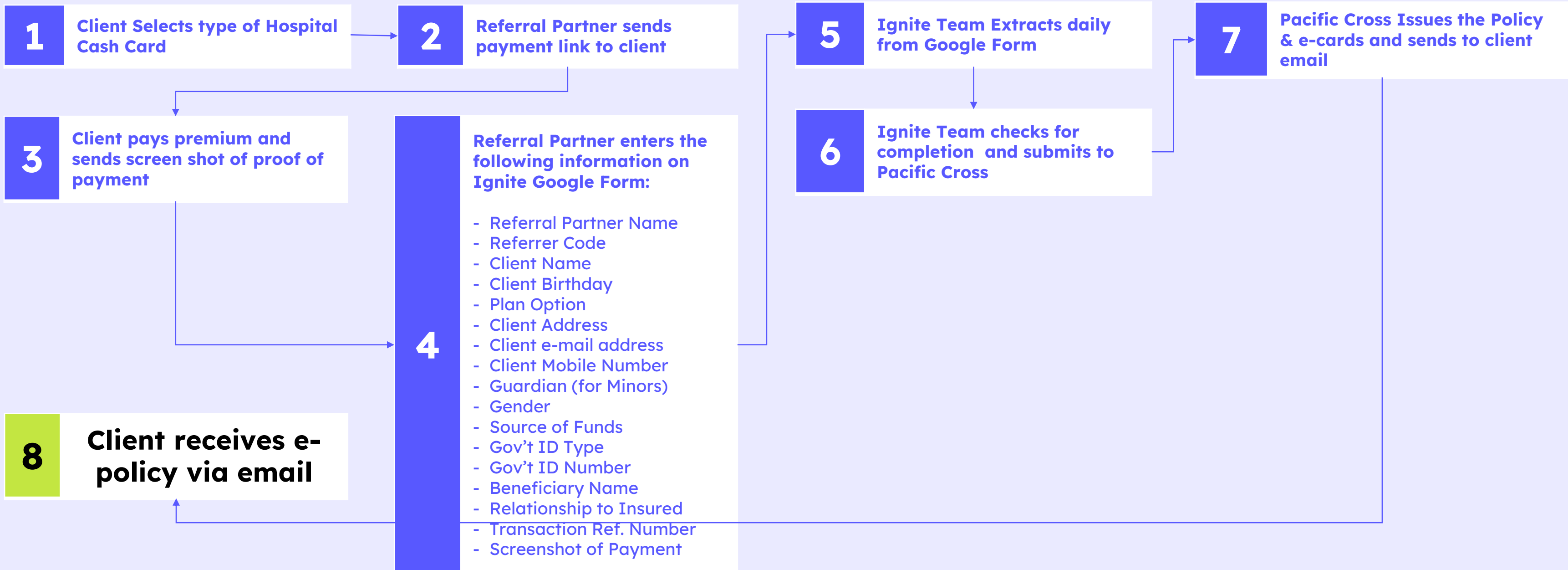
Interim Offline Sales Flow: Hospital Cash Card

Customer

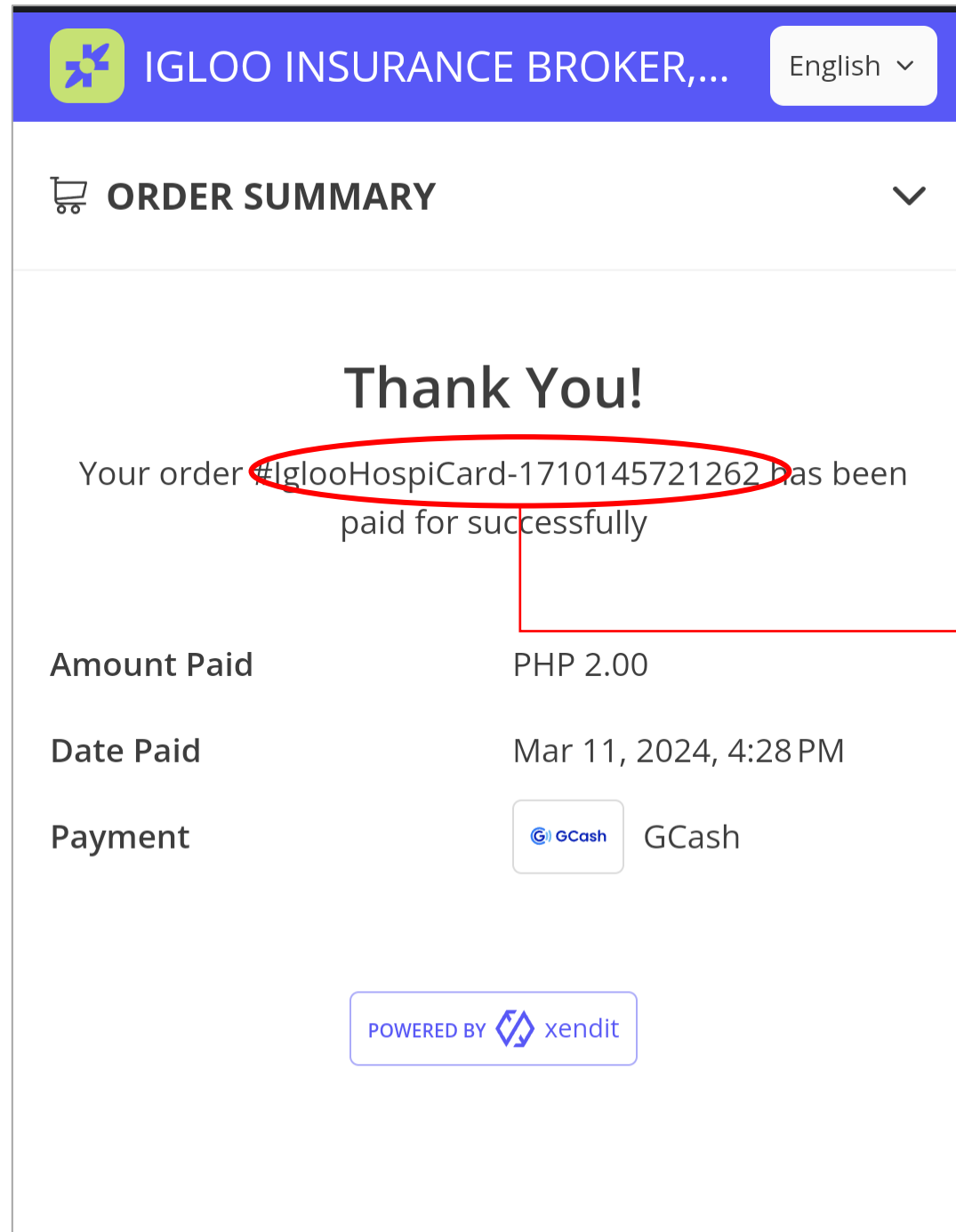
Referral Partner

Ignite Team

Pacific Cross



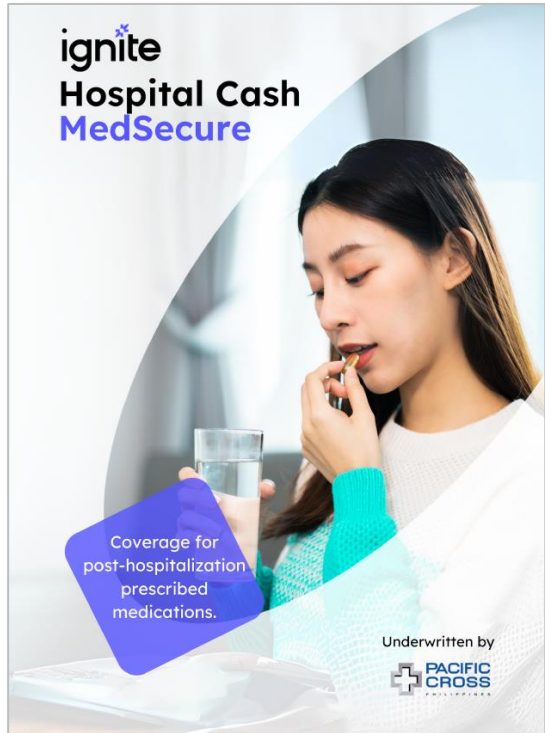
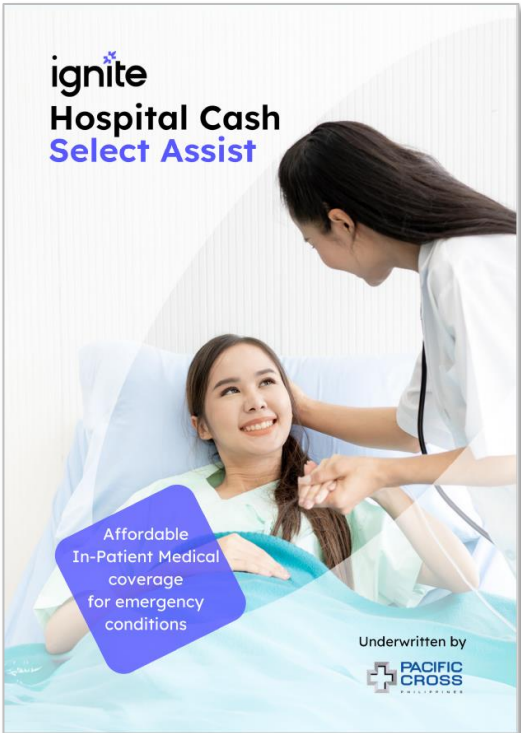
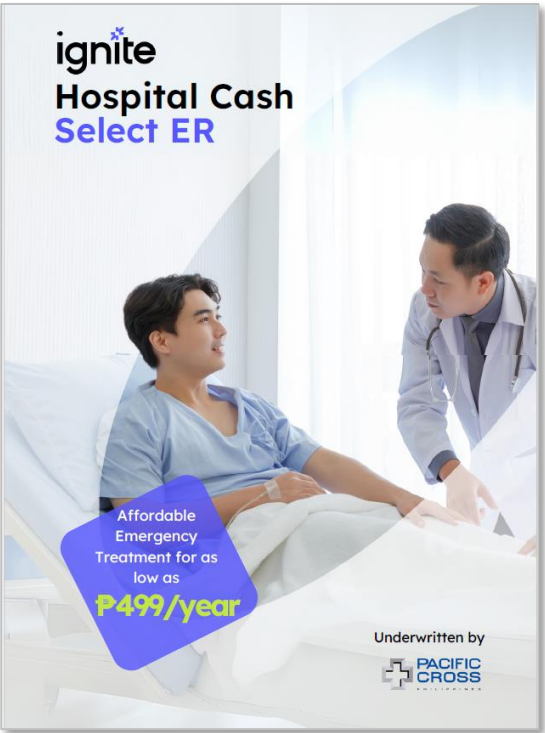
Entering Transaction ID



This is a Google Forms input field for 'Transaction/Payment Reference Number *'. The instructions state: '(can be found in Order Summary : #IglooHospiCard-xxxxxxxxxxxxx)'. The input field contains the text 'Your answer' followed by a yellow box with the text 'Place Here'. Below the input field is a file upload section with the text 'Please upload screenshot of payment *' and an 'Add file' button. At the bottom of the form are 'Submit' and 'Clear form' buttons. A disclaimer at the bottom reads: 'Never submit passwords through Google Forms. This form was created inside of Axinan Pte. Ltd.. Report Abuse'. The Google Forms logo is at the very bottom.

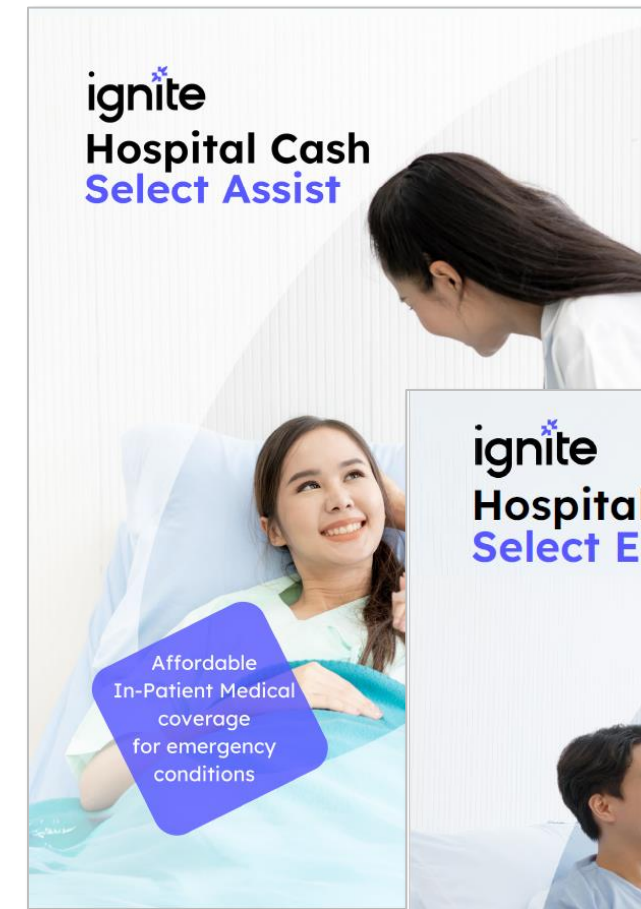
Referral Fee (of Net Premium)

Referral Partner	Ignite Manager	Managing Director	Managing Partner
12%	3%	2%	1%



How to Maximize

- Position it as an “exit” product
- Combo Selling (3 in 1)
- Bundle with Personal Accident
- Integrate with your Core Products
- Community Selling / Household Selling



Thank you!

